

Checklist For Active Listening

	ILJ	NO
Do you maintain eye contact?		
Do you try to paraphrase what has been said before you respond?		
Do you ask questions at the end of the speaker's statement to completely understand what the speaker said?		
Do you make an effort to understand the speaker's point of view?		
Do you give speakers the opportunity to finish what they are saying before you speak?		
Do you consciously watch the speaker's body language for additional clues as to how the speaker feels about the topic under discussion?		
Do you maintain eye contact with the speaker at least 90% of the time?		
Does your facial expression, posture, and body language indicate your interest in what the speaker is saying?		
Do you resist the temptation to verbally or mentally finish what you think the speaker is going to say?		
Do you put aside preconceived opinions about the speaker's viewpoint and really listen with an open mind?		
Do you periodically assess your listening skills by reflecting on your listening strengths and weaknesses?		